

Royal Gwent Hospital

- Anthony Wilson, Cellular Pathology Operations Manager

The Royal Gwent Hospital (*Ysbyty Brenhinol Gwent*) is a local general hospital in the city of Newport, managed by the Aneurin Bevan University Health Board. It provides first-class care to the residents of Gwent and South Powys with a range of services focussing on delivering general and routine care. We spoke with Anthony Wilson, Cellular Pathology Operations Manager, about their experience using the CellNass service.



What were your reasons for utilising off site archiving and why did you choose CellNass?

'We have several hospital sites that have storage areas in them, and we wanted to consolidate them, but the primary driver was that we'd run out of room. A lot of the areas the material was stored in was inappropriate and scheduled for demolition, so it was important to get it all in a safe and secure location. CellNass was on the radar, we'd heard about it via CellPath, but we'd also been hearing about it for a long time previously, so CellNass became the solution for our storage requirements.'

How have you found the CellNass service overall?

'Excellent, no issues at all. Communication has been excellent, and it's involved all the appropriate steps. The uplift team do a fantastic job, they are very helpful and whoever is onsite for the uplift co-ordinating and organising the whole team is absolutely brilliant. They turn up on time, they do what they say they are going to do, if there's a problem they sort it out. In summary, we are very pleased with the outcomes.'

What benefits have you noticed from using CellNass?

'The main thing would be the reassurance that our materials are secure and in an appropriate storage area, where the temperature is controlled, and the security is paramount.'

Are there any areas in which we can improve our service?

'No, it's all going smoothly. We are currently arranging the next uplift and that process has been rolling along nicely. Within that uplift we are going to return all of the material that has been recalled within the last 12 months. When we do a recall, we don't tend to return the materials straight away, we normally retain them for a year and then send them back, and as I say it's continued to run smoothly, I can't think of anything CellNass could do better.'

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CellNass 
CELLULAR PATHOLOGY NATIONAL ARCHIVE SECURE SOLUTION

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